

Positions Available: Financial Support – Accounts Receivable, Customer Support, and Cash Applications

- Independence, OH
- Hybrid work environment – remote/in-office
- Career growth potential into Finance, Accounting, or Leadership!
- Great entry level opportunities to get in with an industry leading, growing, and stable company!

How will you CONTRIBUTE and GROW?

The **Accounts Receivable/Collections Specialist** is responsible for assisting with safeguarding the assets of Airgas's North Division by maintaining a healthy accounts receivable position for all accounts assigned. The Collection Specialist reviews and researches account issues to assure that proper steps are taken each day to protect Airgas's interests in receivables assets and to further reduce the risk of bad debt write off.

The **Customer Support Specialist** resolves customer account problems by researching, analyzing and communicating with customers and Airgas associates in all areas of the company to obtain the needed information to solve customer account issues. Customer Support Specialists also provide administrative support for the Credit & Collections Department of Airgas North Division, as assigned by the Supervisor.

The **Cash Applications Specialist** is responsible for researching and resolving open payments to customer accounts and performing analysis of payment histories at the North Division BSC. In addition, this role will conduct research for unidentified accounts and/or contact customer accounts; maintain all related customer spreadsheets and support documentation; as well as participate in special department projects/initiatives as they arise. This position will have regular interaction with the Division and Regional Finance teams, other key personnel, branches, plants and sales associates along with external customers and vendors.

Are you a MATCH?

- High School Diploma/GED required. Bachelor or Associate's Degree a plus!
- Ability to use MS Office, including Excel (or similar applications in Google Suite)
- Ability to utilize financial applications within ERP software (i.e. SAP, Oracle) a plus.

Your skills:

- Exhibits customer focused behavior such as building positive relationships and strives to understand customer's needs, both internal and external.
- Ability to deal with difficult situations in a diplomatic and professional manner.
- Excellent analytical and creative problem solving skills with the ability to make independent decisions based on investigation and judgment as well as ability to discern when to escalate issues.
- Excellent oral and written communication and interpersonal skills. Ability to adjust communication method based on customer situation.
- Ability to work in a fast pace environment and able to multi-task
- Lives by Airgas safety programs, OSHA, and all related rules, regulations, procedures which are applicable to this position's responsibilities.

About Airgas

Airgas, an Air Liquide company, is a leading U.S. supplier of industrial, medical and specialty gases, as well as hardgoods and related products; one of the largest U.S. suppliers of safety products.

Through the passion and diversity of its 18,000 associates, Airgas fosters a culture of safety, customer success, sustainability and innovation. Airgas associates are empowered to share ideas, take initiative and make decisions.

Airgas is a subsidiary of Air Liquide, a world leader in gases, technologies and services for Industry and Health. Air Liquide is present in 78 countries with approximately 64,500 associates globally.

Join us for a stimulating experience: you'll find a world of learning and development opportunities where inventiveness is at the heart of what we do, in an open, collaborative and respectful environment.

Your differences enhance our performance

At Airgas, we are committed to building a diverse and inclusive workplace that embraces the diversity of our employees, our customers, patients, community stakeholders and cultures across the world.

We welcome and consider applications from all qualified applicants, regardless of their race, gender, sexual orientation, religion, disability or any other protected characteristic. We strongly believe a diverse organization opens up opportunities for people to express their talent, both individually and collectively and it helps foster our ability to innovate by living our fundamentals, acting for our success and creating an engaging environment in a changing world.